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## **Horserenity CIC – Code of Conduct**

*Working together in safety, kindness and respect – for each other and for our horses.*

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1. Horserenity CIC will provide the highest quality of service and care in supporting and assisting clients in personal growth and learning.
2. Horserenity CIC will respect and honour the value and dignity of all, and protect the safety, welfare, and best interest of clients and horses.
3. Horserenity CIC will always consider both physical and emotional safety concerns. This includes physical safety utilizing horses and proper maintenance of a safe facility. Therapeutic approaches will be implemented in a respectful manner, maintaining the emotional safety, privacy, and rights of confidentiality of all clients, and never abusing power through sexual or inappropriate relationships with clients.
4. Horserenity CIC will continually evaluate the progress of clients and will promptly refer them to other professional services, if and when this is in the best interest of the client.
5. Horserenity CIC will treat other associates and professionals with courtesy and respect their views, ideas, and opinions.
6. Horserenity CIC will share information, experiences, and ideas that will benefit, strengthen, and improve the effectiveness of practise in the field of equine-assisted learning and personal development in general.
7. Horserenity CIC will regularly evaluate their own professional strengths and limitations and will seek to improve themselves, and the profession, through ongoing education and training.
8. Horserenity CIC will not misrepresent themselves by claiming or implying professional certification, qualifications, education, experience, or affiliations not possessed.
9. Horserenity CIC will follow all UK laws and guidelines pertaining to the scope of their practice and limitations of business.
10. Horserenity CIC should not participate in, condone, or be associated with dishonesty, fraud, deceit, illegal activities, or misrepresentation.
11. Horserenity CIC will not engage in personal conduct which adversely affects the quality of professional services rendered, nor cause harm to the reputation of the profession.
12. Horserenity CIC will maintain the highest standards of professional integrity and recognise where professional boundaries start and stop.


**Reviewed December 2025, next review December 2026.**

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### **Horserenity CIC**

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 [www.horserenity.co.uk](http://www.horserenity.co.uk)

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